



Online Customer Support

Through Online Customer Support you can:

- Create a new service request or submit a problem report
- View the status of your current or recently closed service request or problem report
- Search our Solutions Database for answers to common questions or solutions to commonly-reported problems

Online Customer Support is available for services provided by:

- **The Contoller's Office**
PeopleSoft Support
- **Cancer Center/CRI**
- **Department of Anatomy**
- **Office of Academic and Administrative Information Systems - OAAIS (formerly ITS)**
- **Medical Center IT**
- **School of Nursing**

USAM Pager Ordering

1. Members of Medical Center departments will need a valid DPA and fund, available from the appropriate staff in their departmental administration.
2. Members of Campus departments will need to secure a speedchart number from their departmental Business Officer or Financial Analyst.
3. [Log in to the pager ordering process](#)
4. After an order is verified and approved, USA Mobility will process the order and deliver the pager in approximately three business days.

If you have questions about the pager ordering process, please contact Customer Support @ 415-514-4100.