

# How to Find a PCP

If you are electing Healthnet HMO

[www.healthnet.com](http://www.healthnet.com)

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# How to search for a Physician by name:

- 1.) Go to [www.healthnet.com](http://www.healthnet.com) to get to the online tool.
- 2.) Go to Provider Search on the right-hand side of the screen and in the drop down menu, click on **Find a provider by name or ID#**.

The screenshot shows a Windows Internet Explorer browser window displaying the Health Net website. The address bar shows <https://www.healthnet.com/portal/home.do>. The website header includes the Health Net logo, navigation links (Home, Contact Us, En Español, Find a Doctor or Hospital, REGISTER NOW), and user role selectors (I'M SHOPPING, I'M A MEMBER, I'M A BROKER, I'M AN EMPLOYER, I'M A PROVIDER). A large banner features a woman and a child with the text "When it comes to your health, there's more than one right answer." and "DECISIONPOWER health in balance." The main content area is titled "ProviderSearch" and includes a "STEP 1 Select a search method:" dropdown menu. The dropdown menu is open, showing options: "MEMBERS: Find providers in my health plan", "GUESTS: Find a provider by name or ID#" (highlighted in green), "GUESTS: Find providers near a street address", and "GUESTS: Find providers by city, county, state or ZIP". Below the dropdown are links for "GROUP EMPLOYER PLANS" and "CA STATE HEALTH PLANS", and a "QUESTIONS? Contact us for answers" link. A red arrow points to the "GUESTS: Find a provider by name or ID#" option.

3.) It may take you to this screen. Click on **Guests: Find a Provider by name or ID#.**

The screenshot shows a web browser window titled "Provider Search - Windows Internet Explorer provided by Health Net, Inc.". The address bar contains the URL: [https://www.healthnet.com/portal/providerSearch.do?#f~tfif\\_\\_0\\_0\\_0\\_lff\\_nltf\\_A\\_nlf\\_nproviderSearch~fNl0l0l!!!!!!n~~1l](https://www.healthnet.com/portal/providerSearch.do?#f~tfif__0_0_0_lff_nltf_A_nlf_nproviderSearch~fNl0l0l!!!!!!n~~1l). The browser has a McAfee security bar. The website header includes navigation tabs: "I'M SHOPPING", "I'M A MEMBER", "I'M A BROKER", "I'M AN EMPLOYER", and "I'M A PROVIDER". The main content area is titled "Welcome to ProviderSearch" and features a "STEP 1 Select a search method:" section. A red arrow points to the "GUESTS: Find a provider by name or ID#" button. Other search methods include "MEMBERS: Find providers in my health plan", "GUESTS: Find providers near a street address", and "GUESTS: Find providers by city, county, state or ZIP". A "Guest Search Disclaimer" box is present, stating that results for guest searches are not guaranteed. On the right side, there are sections for "Saved Listings" and "Saved Searches", both requiring login. The browser status bar at the bottom shows "Done" and "Local intranet".

4.) Enter the Physician's last name (the other fields can be left blank). Then click **NEXT**.

The screenshot shows a web browser window titled "Provider Search - Windows Internet Explorer provided by Health Net, Inc.". The address bar shows a URL from healthnet.com. The page has a navigation bar with options: "I'M SHOPPING", "I'M A MEMBER", "I'M A BROKER", "I'M AN EMPLOYER", and "I'M A PROVIDER". Below this is a "Welcome to ProviderSearch" header with links for "User Guide" and "Send Feedback".

The main content area features four search options for members and guests:

- MEMBERS:** Find providers in my health plan
- GUESTS:** Find a provider by name or ID#
- GUESTS:** Find providers near a street address
- GUESTS:** Find providers by city, county, state or ZIP

The "STEP 2" section is titled "Enter a physician's last name, facility name, or provider ID:". It contains three input fields, each marked as a required field:

- \*Physician's Last Name:  (A red arrow points to this field)
- \*OR
- \*Facility Name:
- \*OR
- \*Provider ID#:

A green "NEXT" button is located at the bottom right of the search form. To the right of the search form are two sidebars: "Saved Listings" and "Saved Searches", both with "Compare" and "Delete" buttons. A "Guest Search Disclaimer" is shown at the bottom of the form area.

4.) Enter the state (California) and the Plan Name (**HMO – Employer Group Plans**). Medical Group(s) can be left blank. The state and Plan Name will always be the same. Then click **SEARCH**.

The screenshot displays the 'Provider Search' web application interface. The browser window title is 'Provider Search - Windows Internet Explorer provided by Health Net, Inc.'. The address bar shows the URL: [https://www.healthnet.com/portal/providerSearch.do?#f~tif\\_0\\_0\\_0\\_iff\\_CA\\_nitit\\_HMO\\_A\\_false\\_10\\_nif\\_Brown\\_niproviderSear](https://www.healthnet.com/portal/providerSearch.do?#f~tif_0_0_0_iff_CA_nitit_HMO_A_false_10_nif_Brown_niproviderSear). The page features a navigation menu with 'User Guide' and 'Send Feedback'. Below the navigation, there are four search options: 'MEMBERS: Find providers in my health plan', 'GUESTS: Find a provider by name or ID#', 'GUESTS: Find providers near a street address', and 'GUESTS: Find providers by city, county, state or ZIP'. A search filter for '\*Physician's Last Name: Brown' is shown with a 'change' link. The main search section is titled 'STEP 3 Select the provider's state and plan name:'. It includes a '\*State:' dropdown menu set to 'California', a '\*Plan Name:' dropdown menu set to 'HMO - Employer Group Plans', and a 'Medical Group(s):' dropdown menu set to 'Select Medical Group(s)'. A '\*Required Field' label is present next to the state and plan name fields. A 'SEARCH' button is located at the bottom right of the search section. A 'Please Note' message states: 'If the provider you are searching for does not participate in the selected plan, or practice in the selected state, they will not appear in the search results.' A 'Guest Search Disclaimer' section is also visible at the bottom of the page.

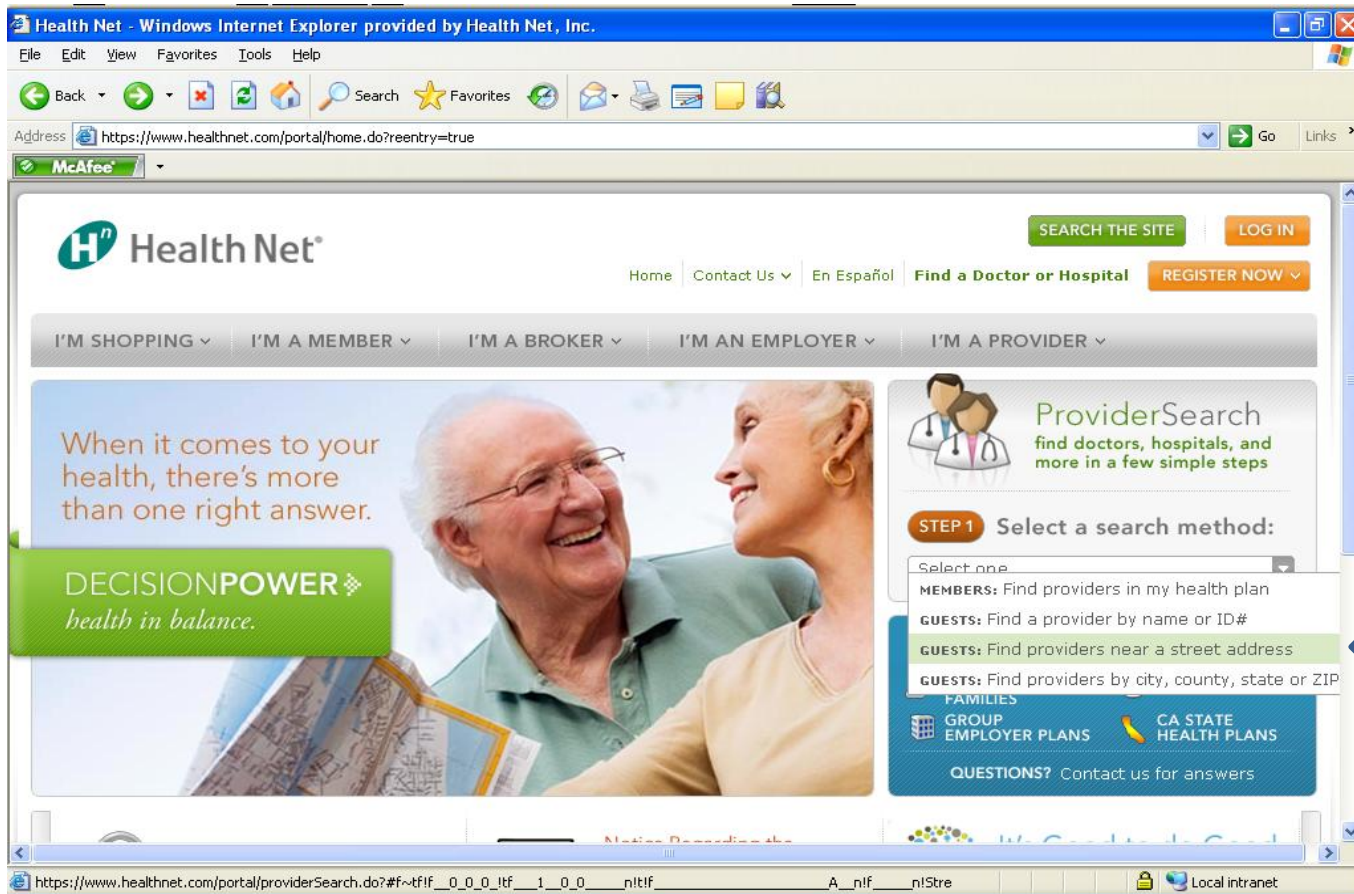
5.) All Physicians with the requested last name will be listed. It will also include a map to help you find one closest to your area. You can also narrow your search by filling out the criteria on the **left-hand** side of the screen.

The screenshot displays a web application interface for searching providers. On the left, a sidebar titled "STEP 4 Narrow your results:" contains several filter sections: "Your Selections Clear All" with a selection for "By Physician Last Name: Brown"; "By Type" with "All Types" selected; "By Specialty" with a dropdown menu; "By Medical Groups" with a dropdown menu; "By Status" with a checkbox for "Accepting New Patients"; and "By Gender" with a dropdown menu set to "Both". The main content area features a "Snapshot View" and "List View" toggle, a "Print All" button, and a map of California with markers indicating provider locations. Below the map, a profile for "Hosea Brown III, M.D." is shown, including a "Provider ID#: 035935" and a note about multiple medical groups. A table below lists medical groups, with one entry for "Hosea Brown III, M.D., Arta Health Network - South Orange County" showing an "Enrollment ID: 3181035935".

The **enrollment ID** is what you will put on your insurance action form to specify your primary provider. **Only primary care physicians will have enrollment ID's.**

# How to search for a Physician under a certain Provider Group and how to search for a Physician near your residence:

- 1.) Go to [www.healthnet.com](http://www.healthnet.com) and go to the Provider Search. In the drop down menu, select **GUESTS: Find providers near a street address.**



2.) Enter your address. You can search for a Physician within a 30 mile radius.  
Click **NEXT**.

Provider Search - Windows Internet Explorer provided by Health Net, Inc.

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail News RSS Feeds

Address [https://www.healthnet.com/portal/providerSearch.do?#f~tlf\\_\\_0\\_0\\_0\\_tlf\\_1\\_0\\_0\\_nltlf\\_A\\_nlf\\_n!Street%20Address~fN1010!!!!!!](https://www.healthnet.com/portal/providerSearch.do?#f~tlf__0_0_0_tlf_1_0_0_nltlf_A_nlf_n!Street%20Address~fN1010!!!!!!) Go Links >>

McAfee

I'M SHOPPING ▾ I'M A MEMBER ▾ I'M A BROKER ▾ I'M AN EMPLOYER ▾ I'M A PROVIDER ▾

### Welcome to ProviderSearch

User Guide Send Feedback

**STEP 1** Select a search method:

**MEMBERS:** Find providers in my health plan

**GUESTS:** Find a provider by name or ID#

**GUESTS:** Find providers near a street address

**GUESTS:** Find providers by city, county, state or ZIP

**STEP 2** Enter a street address, ZIP code, and search proximity:

Street Address:  \*Required Field

\* ZIP Code:

\* Search Proximity:  ▾

**NEXT**

**!** **Guest Search Disclaimer:**

If you choose to proceed with your search as a Guest, the doctors and facilities in the results list cannot be guaranteed to be available to you as a participating network provider until you are enrolled as a Health Net Member.

Done Local intranet

**Saved Listings**  
Please log in to see your Saved Listings  
**Compare** **Delete**

**Saved Searches**  
Please log in to see your Saved Searches  
**Save Search** **Delete**

3.) In the Plan Name drop down menu, choose **HMO-Employer Group Plans**. If you know which Medical Group (Hill Physicians, Brown & Toland, etc.) you want, you can also choose that in the Medical Group drop down menu. You can select up to 10 medical groups. You do not need to complete the section under AND/OR. Click **NEXT** and then **SEARCH**.

- **Note:** If you are wanting to have a **UCSF** physician, you will need to elect **Hill Physicians Medical Group-San Francisco!!!**

Provider Search - Windows Internet Explorer provided by Health Net, Inc.

Address: [https://www.healthnet.com/portal/providerSearch.do?#~:tf\\_0\\_0\\_0\\_ltf\\_1390%20Market%20St\\_94102\\_5\\_-122,417521\\_37,776702\\_CA\\_\\_nltit\\_\\_HMO\\_\\_](https://www.healthnet.com/portal/providerSearch.do?#~:tf_0_0_0_ltf_1390%20Market%20St_94102_5_-122,417521_37,776702_CA__nltit__HMO__)

Select a search method:

- MEMBERS: Find providers in my health plan
- GUESTS: Find a provider by name or ID#
- GUESTS: Find providers near a street address
- GUESTS: Find providers by city, county, state or ZIP

\*Location: 1390 Market St, California 94102 [change](#)

\*Search Proximity: 30 miles [change](#)

**STEP 3** Select your plan name and/or supplemental plan information:

Plan Name: HMO - Employer Group Plans

Medical Group(s): Select Medical Group(s)

Supplemental Plan(s):

- High Desert Primary Care Medical Group
- Hill Physicians Medical Group
- Hill Physicians Medical Group - Auburn
- Hill Physicians Medical Group - Sacramento
- Hill Physicians Medical Group - San Francisco
- Hill Physicians Medical Group - San Joaquin
- Hill Physicians Medical Group - Solano
- Hispanic Physicians / Medico Hispano IPA
- Hispanic Physicians IPA - San Bernardino
- Hispanic Physicians IPAMedico Hispano IPA

[Add additional search criteria](#)

[Clear All](#)

[NEXT](#) [SEARCH](#)

4.) If you chose a Medical Group, all physicians will be listed that are a part of that Medical Group, even specialists.

To select a **Primary Care Physician**, click on Primary Care Physicians on the left-hand side of the screen under **Narrow Your Results** and click **GO**. If you'd like to narrow your results further, you can select the criteria in the left-hand side of the screen.

The screenshot shows a web browser window titled "Provider Search - Windows Internet Explorer provided by Health Net, Inc." The address bar shows the URL: [https://www.healthnet.com/portal/providerSearch.do?#t~tlf\\_0\\_0\\_0\\_ltf\\_1390%20Market%20St\\_94102\\_5\\_-122.417521\\_37.776702\\_CA\\_nfit\\_\\_\\_\\_\\_HMO\\_4706\\_](https://www.healthnet.com/portal/providerSearch.do?#t~tlf_0_0_0_ltf_1390%20Market%20St_94102_5_-122.417521_37.776702_CA_nfit_____HMO_4706_). The page displays a map of San Francisco and a list of providers. The left-hand side has a "Narrow Your Results" section with filters for "By Type", "By Specialty", "By Medical Groups", "By Status", "By Gender", "By Physician Last Name", and "By Physician First Name". The "By Type" section has radio buttons for "All Types", "Primary Care Physicians", "Urgent Care Centers", "Hospitals", and "Medical Groups". The "Primary Care Physicians" option is selected. The "By Specialty" section has a dropdown menu for "Select Specialty(s)". The "By Medical Groups" section has a dropdown menu for "Select Medical Group(s)". The "By Status" section has a checkbox for "Accepting New Patients". The "By Gender" section has a dropdown menu for "Both". The "By Physician Last Name" section has a text input field. The "By Physician First Name" section has a text input field. The main content area shows a map of San Francisco and a list of providers. The first provider is Sara M Buckelew, M.D., Hill Physicians Medical Group - San Francisco, PEDIATRICS, Provider ID#: 091512, Enrollment ID: 4706091512. The second provider is Susan C Coffey, M.D., Hill Physicians Medical Group - San Francisco, INTERNAL MEDICINE, Provider ID#: 100405, Enrollment ID: 4706100405. A red arrow points to the "Primary Care Physicians" filter, and another red arrow points to the "Enrollment ID" field for Sara M Buckelew, M.D.

❖ The **enrollment ID** is what you will put on your insurance action form to specify your primary provider. **Only primary care physicians will have enrollment ID's.**